



Mayanja Memorial Hospital



Background

Founding Date: 10th April, 2004

Founder: Dr. Benon Mugerwa

Hospital Capacity: 100 beds

Location: Mbarara District, 2Kms from Mbarara town on Masaka-Kampala Highway

Address: P.O.Box 920, Mbarara,

Tel:0485-420056

Physical Address: Plot 175, Nyamityobora Hill

Vision

To be a one stop center for quality health care services in East and Central Africa by 2025.

Mission

To make Mayanja Memorial Hospital a center of excellence in quality health care services

Objectives

- To provide quality health care services to clients.
- Delivery of comprehensive diagnosis for better treatment of clients.
- To serve as a centre for medical and herbal research.
- Provide community outreach services.
- Facilitate continued staff professional development.
- Offer quality training for health workers.

Core Values

- Team Work
- Integrity
- Empathy
- Quality
- Confidentiality
- Communication

Services Offered

- Out Patient Services
- Laboratory Services including specialized investigations
- Special Out patient clinics
- X-ray and Ultra sound services
- In Patient Services including major and minor surgeries
- Maternal and Child Health (MCH) Services
- ART Services
- Endoscopy
- ECHO&ECG
- Consultancy services
- Free services:
- Other Services:
- The Hospital Foundation / Community Outreach Services

Free services

- Despite being a private hospital, MMH offers the following services free of charge to our community:
- Antenatal
- Counseling and testing (Individual, group, family, students)
- Immunization
- PMTCT
- ARVs/ART
- Health Education Talks
- De worming
- TB Treatment
- Blood Transfusion

Other Services

- Standby generator
- 24 hour Ambulance with a full time driver on station
- Hospital Canteen
- Hospital Laundry and dry cleaning facilities

Special lab investigations

- Hematology
- Clinical Chemistry
- Mycology
- Tumor makers like Serum Prostate Antigen
- Serological tests
- Organ Function Tests

Special Out- Patient Clinic services

- Gynecology & Infertility Clinic
- Maternal & Child Health Clinic (Cervical cancer screening during post natal period, family planning & Immunization)
- Medical outpatient Clinic
- Cardiology Clinic
- The ART Clinic has been accredited to the MoH as an Antiretroviral

Consultancy services

- On specialized medical services, the hospital provides specialized treatment provided by:

Pediatricians, Obstetrician and gynecologist,
Orthopedic Surgeon, General surgeon,
Physicians, Radiologist, Physiotherapist,
Psychiatrist, Urologist, Cardiologist, Dentist,
Optician and Ear ,Nose and Throat (ENT)
specialists.

- The Hospital partners with external specialists to conveniently provide services which would not otherwise have been accessed at the unit

Health Packages

- **Prepayment Scheme**

The prepayment scheme ensures access for all to schools, families, institutions and Organizations. This makes you able to manage health better with less strain

- **Corporate Scheme**

Under the Corporate Scheme, Organizations take up the responsibility of catering for the health of their employees. Since 2004, our reputation and experience has grown stronger and we are sure of excellence in this field. To all intending partners in service provision

- **School Health Programme**

Health Insurance Schemes

- AAR
- IHN
- KADIC
- MICRO CARE
- Inter Global
- Jubilee Insurance
- Bank of Uganda
- National Water & Sewerage Corporation
- Vision Group
- Katatumba Academy
- Bishop Stuart P.T.C

Management

- A Management comprises of a 10-member Board of Directors responsible for setting up policies and procedures.
- The Hospital Administrator heads the hospital staff and management team.
- The in and outpatients units have a total staff strength of 52. These include both skilled and support staff.

Data and IT Management

- The unit is fully computerized to swiftly capture information pertaining to both accounts and patients attending at the unit.
- We have a database for all our clients especially those accessing HIV/AIDS services for proper management.
- We have Internet services that provide us with current information.

Partnership

- District Local Governments
- AIC.
- TASO for treatment and Care for HIV/AIDS Patients.
- Mbarara University Teaching Hospital
- Mayanja Memorial Hospital Foundation
- Mayanja Memorial Medical Training Institute etc

Achievement

- Establishment of a training unit for training of Health workers
- Completion of Hospital expansion of Diagnostic unit and wards
- Buying and installing modern equipment for the established departments
- Started training of Health workers-Enrolled Comprehensive & Registered Nurses and Midwives

Challenges

- The cost of setting up the hospital and equipping it is capital intensive –Obtain Development loan at low interest
- Equipments are very expensive-Short life span
- After sales services not easy
- No established medical technicians to help on repair of medical equipment
- Staff turnover very high for “Greener pastures” yet capacity building of these staffs in expensive
- Capacity of people to pay for services is low-Debt Management a problem
- Private practice is individual dependant
- Medical Doctor/Health Worker Syndrome (Try to own small units-little resources)

Possible Solutions to Challenges

- Social Health Insurance

SHI will increase affordability and accessibility of health care

- Public Private Partnership for Health (PPPH) to be strengthened

PPPH will enable contracting out services by gov't

- Interest free loans & guarantees from government to procure equipment & set up infrastructure

Guarantees for equipment & infrastructure funding from gov't

- Secondment of staff to private units

Private Health Units can do many public health activities e.g free immunization, Outreach visits, blood transfusion, ART provision etc

- Scholarships to private units to build capacity of HR

HR utilization for improved quality healthcare in both public & private units.

Future Plans

- Establishing a Medical Research Unit
- Expand on various cadres of health workers to be trained-Clinical Officers, Laboratory technologists and eventually Medical Doctors
- Establishment of more specialized units & equipment e.g. Renal, Heart, IVF,MRI.

MMH staff in a training workshop



Ambulance Services



MMH Laboratory



Ultra Sound Services

